# **State Street Global Advisors Limited**

**Pillar 3 Disclosure Statement** 

As of 31 December 2020

# STATE STREET GLOBAL ADVISORS

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# 1 Objective

This disclosure statement (the "Statement") has been prepared by State Street Global Advisors Limited ("SSGAL"), London, United Kingdom, also referred to as (the "Company") to provide quantitative and qualitative information on the capital adequacy, risk management framework and remuneration practices of the Company. This Statement fulfils the regulatory disclosure requirements set out by the Financial Conduct Authority ("FCA") in the Prudential Sourcebook for Banks, Building Societies and Investment Firms ("BIPRU").

SSGAL is regulated by the FCA that enforces the capital adequacy framework consisting of three pillars in the United Kingdom.

- Pillar 1: defines the rules and regulations for calculating risk-weighted assets and regulatory minimum capital requirements. SSGAL is a €50k BIPRU firm and its Pillar 1 capital requirement is the higher of sum of credit and market risk or fixed overhead requirement ("FOR");
- Pillar 2: addresses a firm's internal process for assessing overall capital adequacy in relation to its risks. This is also referred to as the Internal Capital Adequacy Assessment Process ("ICAAP"). Pillar 2 further entails the Supervisory Review and Evaluation Process by the FCA; and
- Pillar 3: complements Pillars 1 and 2 and is designed to promote market discipline by providing market participants with key information on a firm's risk exposure and risk management processes through a set of minimum disclosure requirements.

Unless otherwise stated all information in this Statement is based at 31 December 2020 and includes relevant regulatory disclosures for SSGAL in accordance with the rules set out in chapter 11 of BIPRU. Certain information has been omitted from the Statement if, in the opinion of the management of SSGAL, such information is of proprietary nature, price-sensitive, may intrude the privacy of the company's clients or would not change or influence the assessment or decision of market participants or other users of the Statement.

The document is updated and published annually. It will, however, be published more frequently if there are significant changes to the business such as changes to the scale of operations, range of activities and presence in different countries or financial sectors.

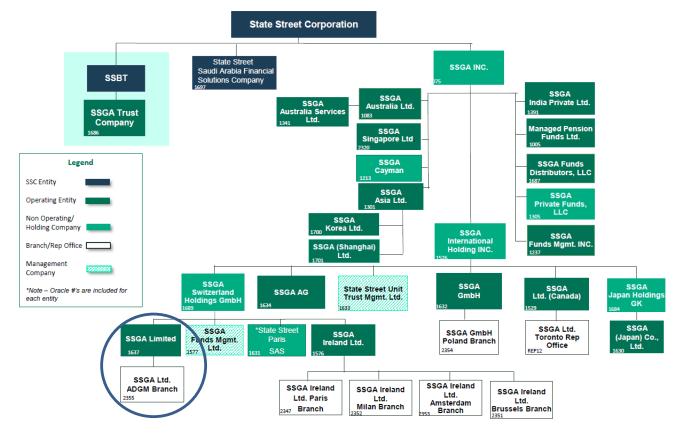
This document has been reviewed internally and approved by the Board of SSGAL for publication on the State Street website <a href="www.statestreet.com">www.statestreet.com</a>. Copies of the statement are available at company's main office located at 20 Churchill Place, Canary Wharf, London E14 5HJ.

# 2 General Information

# 2.1 Company Structure

SSGAL is a wholly owned direct subsidiary of State Street Global Advisors Switzerland Holdings GmbH, and a wholly owned indirect subsidiary of State Street Corporation ("SSC"), Boston, United States of America. SSC is subject to supervision and regulation by the Board of Governors of the Federal Reserve System among other US regulatory authorities.

The legal entity structure of SSGAL and its branch in relation to the hierarchy of the SSC organisation as at June 2021 is as follows. The branch of SSGAL provides client and marketing services. SSGAL Dubai branch ceased regulated activity in May 2020 and its operations were consolidated within the Abu Dhabi branch.



### 2.2 Business Profile

SSGAL is a large and diverse UK asset manager. The Company provides investment management and advisory services across a wide range of index and actively managed investment strategies to clients that includes defined benefit and defined contribution pension funds, insurance companies, central banks, official institutions, foundations, charities, family offices and intermediaries. The Company also provides investment and advisory services to two UK Group companies, namely State Street Unit Trust Management Limited and Managed Pension Funds Limited, which are supported by legal agreements.

A high proportion of SSGAL's assets are managed on an index basis. Net fees on index funds are relatively low, so it is crucial to ensure the business is managed efficiently and at a size where the scalability is appropriate for a sustainable level of profitability. However, SSGAL also recognises the importance of retaining, growing and stabilising higher margin, active management products. The Company is pursuing a dual strategy to grow the core institutional business while seeking to widen and diversify its client base through focusing on the ETF markets. The Company supports the SSGA Group initiatives in ETFs, cash products and the direct contribution pension sector.

SSGAL manages ESG-focused products across all asset classes from exclusion strategies where certain sectors or corporate behaviour are excluded from a portfolio to ESG-outcome orientated products such as Climate thematic strategies. The increase of ESG and climate focused investing is driven by investor demand, regulation and policy, global pledges (such as Net Zero), stakeholder pressure and performance opportunities and is an area of focus for SSGAL and its affiliates.

The client base has a diverse international spread albeit there is a concentration in UK-domiciled clients with the remainder spread globally across Middle East, Africa, North America and Asia. The sales and distribution branch in the United Arab Emirates offers the Company wider distribution capabilities.

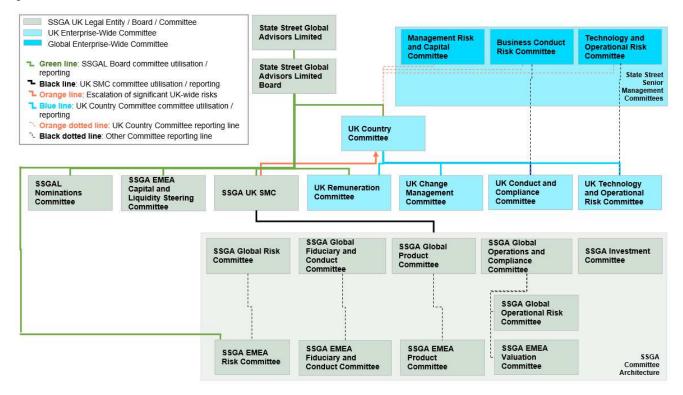
As at 31 December 2020, the split of assets managed was approximately 47% equity, 24% fixed income, 22% in cash and currency, 5% in multi-asset class solutions, and 2% in other asset classes. The diverse spread of asset classes provides the Company with a degree of protection against product concentration and adverse market movements across the book of business.

In early 2020, the coronavirus pandemic (COVID-19) struck countries around the world, presenting enormous challenges and economic downturn. The Company's assets under management showed decline in the early part of 2020 but returned close to the AUM levels of 2019 by the year end. These movements in the AUM are within the limits of the stress scenarios considered in the Company's ICAAP. The stress scenarios also assumed prolonged supressed market levels. The Company continues to hold sufficient capital and liquid resources to meet its regulatory and operational needs. The Company implemented work from home arrangements for its staff during the pandemic, and its operations, governance and oversight framework continue to operate effectively. Return to office plans have been prepared for implementation in 2021 dependent on government advice. This situation is mirrored across the State Street group.

# 3 Governance and Risk Management Framework

### 3.1 Governance Framework

The following diagram sets out the governance structure of SSGAL, as it fits into the wider SSGA EMEA governance model:



SSGAL's governance structure is designed to support effective decision making and enhance management oversight practices. The SSGAL Senior Management Committee ("SMC") oversees the activities of the SSGA UK businesses, which includes oversight of the business activities of SSGAL. The SSGAL SMC and the Company are also supported by SSGA's broader committee/governance structure, which includes committees focused on fiduciary and conduct, risk, new products, valuations and investments matters. Significant matters are also escalated to relevant functional heads and to senior governing bodies as needed.

The Company has also adopted an industry standard Three Lines of Defence model described below:

### Governance

- · Periodic oversight by Board and Management
- Sets "tone from the top" and establishes Corporate risk appetite and strategy

#### First Line of Defence

#### Who (examples)

- · Businesses: e.g., SSGA
- · Functions: e.g., Operations, IT

#### Overall responsibilities

- Accountable for appropriately identifying, assessing, managing, and reporting on risks relevant to achieving business and corporate objectives
- Accountable for designing, documenting, implementing, and monitoring effectiveness of internal controls
- Self-identify and report internal control deficiencies, analyze their root causes, implement timely corrective actions, and continuously monitor risk

#### Second Line of Defence

#### Who (examples)

- Enterprise Risk Management (ERM)
- · Corporate Compliance

#### Overall responsibilities

- · Identify and maintain inventory of material risks
- Establish (with approval of Board) risk appetite framework for major risks
- Develop policies, limits, and risk standards for containing risks within risk appetite boundaries
- Monitor and report on risk taking and exposures relative to policies, limits, guidelines
- Independently assess and advise First Line of Defence functions in their risk management responsibilities
- Design and lead the governance framework for risk monitoring and decision-making

#### Third Line of Defence

#### Who

· Corporate Audit

### Overall responsibilities

- Maintain independence and objectivity in providing assurance relative to the effectiveness of first and Second Line of Defence functions
- Identify and communicate to the E&A Committee instances where the First and Second Lines of Defence are not adhering to established risk management practices and identify improvement opportunities
- Provide opinion on the overall effectiveness of risk management practices

#### Culture

Focus to incorporate conduct culture as part of business principles in order to embed risk management and control thinking into business
decision making

# 3.2 Risk Management Framework ("RMF")

The RMF enables identifying, managing, assessing, mitigating, monitoring and reporting of risks in compliance with applicable regulatory requirements and internal guidelines. In addition to general oversight, the risk governance process ensures all staff perform their duties in accordance with the RMF by defining roles, segregating duties, assigning authority to individuals/committees/Board for approval of key risks, risk appetite and actions for risks outside of appetite. The RMF is aligned with the SSC corporate Risk Appetite Statement ("RAS") and where relevant, it has been adapted to the specific needs and requirements of the Company, including compliance with its own risk policies as well as all applicable SSGA Group and SSC corporate risk policies and guidelines.

The key purpose of the RMF is to ensure that the Company's risks are:

- Proactively identified: Risks cannot be managed unless they are first identified. The first step in identifying risks is to define the risk universe, which is done using the risk taxonomy;
- Well understood: Once the risks are identified, their nature needs to be understood in terms of
  underlying causes and how individual risks manifest themselves. The ability to measure risks in terms
  of likelihood and impact is a key part of being able to monitor the risk profile; and

 Prudently managed: Ultimately, the Company works to ensure that risk-taking falls within the Boardapproved appetite and conforms to applicable policies, limits and guidelines.

### 3.2.1 Risk Culture

The culture of State Street is the foundation for the RMF, focusing on putting risk at the forefront of how all State Street entities do business by embedding risk management into day-to-day decision making. This means effectively managing risk and control environments, complying with risk and regulatory requirements, and demonstrating ethical behaviour with senior management leading by example; risk awareness and education so all individuals understand their role in managing risk; personal accountability with respect to risk excellence; and governance, reward and recognition systems which support a risk excellence culture.

There are a number of group corporate initiatives embedded which support the risk culture, whilst also reinforcing State Street values. These include the 'Standard of Conduct' policy and framework; the 'Speak up, Listen up' activities aimed at raising challenge and escalating issues; the 'Ethical Decision Making Framework' which supports decision making at all levels across the organisation; and the regular 'Pulse Surveys' to monitor trends in the 'risk excellence' profile.

### 3.2.2 Risk Taxonomy

SSC's risk profile is articulated through Enterprise Risk Management's ("ERM") Top Risk Framework, which forms a top-down view of the firm's most significant risk exposures based on the Corporate Material Risk Inventory that is compiled through a bottom-up risk identification process.

The SSC taxonomy has been adapted for use at the Company's level, such that the top risks are mapped to GENPRU 1.2.30R. Risks not applicable are marked as such, and Company-specific risks are added in, namely Group and Pension Obligation risks.

Financial Risks	Non-Financial Risks	Business Risks
Investment Portfolio Mark-to- Market Risk	Operational Risk	Strategic Risk
Interest Rate Risk	Technology and Resiliency Risk	Model Risk
Trading Risk	Core Compliance Risk	Investment Management Risk
Credit Risk		
Liquidity Risk		
	Reputational Risk	
	Group Risk	
	Pension Obligation Risk	
Legal entity specific  Risk Taxonomy  Level 2 Risk not applicable		

# 3.2.3 Risk Appetite Statement

The RAS, together with the accompanying risk limits and capital adequacy goals, is an integral part of the Group's RMF and describes the level and types of risk that the Company is willing to accommodate in executing its business strategy. The RAS enables the monitoring of each risk through quantitative limits and qualitative requirements, as well as setting out the process for risk escalation. For certain risks, Company-specific metrics and thresholds are established. Other risks may be managed through the global business lines by SSGA Group or SSC. Thus, it is accepted that certain risks should be managed with the assistance of global functions and the Company's senior management should be cognisant of the appetite for these risks and maintain awareness of the exposures to them.

Formulation of the risk appetite takes into account risk tolerance, capital and financial position, core earnings strength and the integrity of the State Street reputation and brand. SSGAL's risk appetite is set by the Board, with consideration of the appetite of SSC and SSGA Group.

Given the dynamic nature of the environment in which the Company operates, these limits and capital adequacy goals may be modified or supplemented as appropriate subject to review and approval by the SSGAL Board, upon recommendation by the SSGA EMEA Risk Committee ("ERC").

The objectives of the RAS are to:

- Establish transparency on the types and amount of risk the business is willing to take in executing its objectives;
- Serve as an early warning mechanism allowing managers to take proactive action to manage and mitigate risk before it causes material harm;
- Ensure that material risks are considered and integrated both in strategic planning and in the daytoday management of the business;
- Establish the quantitative limits and qualitative parameters to measure and monitor risk taking;
- Define responsibilities for measuring and monitoring risk against thresholds; and
- Define responsibilities for reporting, escalating, approving and addressing exceptions.

# **Risk Appetite Execution:**

The Business Plan is constructed from the most recent financial actuals, adjusted for known and anticipated events. This baseline view ensures that the Business Plan reflects the ongoing risk appetite accepted by the business as articulated in the RAS as it relates to strategic risks to the Company. Risks are assessed through the material risk identification exercise. The execution of RAS is translated into reports and dashboards. Risks are mainly monitored through appetite metrics which is supplemented by risk reporting outside of the RAS, and Event & Loss management processes, which enable the production of timely risk reports and data presented to relevant committees for review, challenge and, where necessary, remediation and escalation.

Additional support functions (Human Resources, Legal, Finance, Audit, Information Technology, and Compliance) enrich the risk appetite process by providing insight, data and challenge, often through their participation in the ERC.

Risk appetite statements, metrics, thresholds and limits are reviewed on an at least annual basis, including in the event of change within the business lines or material changes in the underlying business environment.

# 3.2.4 Risk Programme

The following processes or programs enable the capture and assessment of risks within the Company. They also enable the Company to evaluate and test the effectiveness of the controls that are in place to manage and mitigate those risks.

### Risk Identification

Risk identification is the foundation of SSGAL's risk management framework, playing an important role in establishing a strong risk culture. Its purpose is to consider the full scale and scope of exposures and assess materiality of all relevant risks, leveraging the insight of senior management within SSGA Group, as well as the subject matter experts for the entity. Risk identification ensures understanding of the risk impact to the Company from the evolution of business activities, and changes to economic and market conditions.

Accurate identification of the material risks ensures the Company is better able to identify potential harm to clients and markets, improve the controls environment in response to the expected change to the risk environment, better design stress testing to understand the impact on capital and liquidity from severe but plausible stress events related to the material risks, and develop an understanding of steps it could take now to reduce the severity or likelihood of an adverse impact from the materialising of identified risks.

The risk identification is also mapped to risks captured as part of the RAS, to ensure there are no gaps in monitoring of material risks.

# Integrated Non-Financial Risk Assessment Standard ("INFRA")

The INFRA establishes a common methodology and process for the identification, assessment and measurement of non-financial risks. Relevant stakeholders in first and second line of defence actively participate in annual workshop-based sessions in order to form a comprehensive view of the relevant risks. The INFRA results are used to appropriately direct risk monitoring programmes, enabling a co-ordinated approach to management of non-financial risks. These results also inform the capital adequacy programmes, as well as the risk identification process.

# **Internal Loss Management**

The collection and analysis of internal operational loss data is a key component of a sound operational risk programme and provides important information to support the effective measurement, control and quantification of operational risk. Collection and analysis of internal operational loss data is used to:

- Provide a current and historical indication of the operational loss experience of SSGAL, and where appropriate global SSGA and State Street-wide;
- Identify processes or areas where control enhancement is required;
- Support risk processes such as Risk Identification, INFRA and scenario analysis; and
- Support quantification of SSGAL's Operational Risk capital requirement.

### **External Loss Management**

External operational risk events provide information on control breakdowns and lessons learnt from large risk events occurring within the financial services industry. External operational risk data can provide essential content for a variety of purposes, including:

- Indication of the operational loss experience of peers, local UK and global SSGA;
- Self-Assessment programmes and control benchmarking exercises;
- Educational efforts;
- Lessons-learnt dialogues and management discussions;
- Scenario generation; and
- Risk measurement.

# **New Business and Product Review and Approval ("NBPRA")**

All potential new business lines are reviewed through the State Street NBPRA process which ensures a full assessment is made for all new business lines and that the proposed control framework is fully documented. Risk, capital and liquidity assessments form part of this process. As required, the EMEA Product Committee ("EPC") coordinates with the NBPRA team to determine the extent to which new products are approved. The EPC is responsible for the oversight of the product development and management processes across all SSGA business units in EMEA and for ensuring compliance with the SSGA New Product Approval Policy.

The role of EPC includes an evaluation of the risks inherent in new product proposals to SSGA, other relevant business units and SSC. This includes a risk assessment of new products, including impact on the risk profile of the Company. As part of this process, EPC is challenged as to whether the new product will have any capital implications. If a material adjustment is required, an interim internal capital assessment is triggered, which will require re-approval by the Board.

### 3.3 Material Risks

### 3.3.1 Operational Risk

The Company distinguishes between three major categories of operational risks:

**Operational Risk** is defined as the risk of errors or omissions arising from inadequate or failed internal processes with the potential for financial, reputational or franchise harm. The Company addresses Operational Risk by identifying, collecting and analysing operational risk data; utilizing the data to quantify its operational risk exposure and by implementing a comprehensive operational risk management and governance structure. The Company recognizes that Operational Risk is intrinsic to its business and cannot be managed to zero. The Company seeks to manage Operational Risk to a level consistent with achieving its strategic, financial and operational objectives with the goal of having an effectively designed and well-controlled operating environment within its established appetite.

**Technology and Resiliency Risk** is defined as the inability to materially achieve its objectives due to issues arising from the use, ownership, operation, involvement, influence and adoption of information technology. This includes technology products and services provided by third parties, provided by internal IT teams or provided by non IT personnel. Also included under Technology and Resiliency Risk is the risk of legal or regulatory sanctions, material financial loss, or loss to reputation State Street may suffer as a result of its failure to comply with Regulatory Obligations pertaining to Information Technology and Resiliency systems and processes. The Company recognizes that technology risk is intrinsic to its business. Management's risk appetite seeks to reduce technology risk to a minimum attainable level, but recognizes that this must be balanced against achieving our strategic, financial, and operational objectives.

**Core Compliance Risk** is defined as the failure to comply with Regulatory Obligations, which are defined as applicable final rules, laws, statutes and regulations, formal regulatory guidance, Self-Regulatory Organization standards and codes of conduct adopted by the Company that regulate its financial services activities and functions that support those activities.

The Company works within the framework of SSC's Operational Risk Policy and Operational Risk Guidelines as adopted by the Company and operational procedures adopted by the business units. These documents codify State Street's approach to Operational risk and describe the cycle to identify, measure, monitor, evaluate and report Operational risks, which together support all decision-making processes.

### 3.3.2 Credit Risk

Credit risk is defined as the risk of financial loss if a counterparty, borrower or obligor, collectively referred to as counterparty, is either unable or unwilling to repay borrowings or settle a transaction in accordance with underlying contractual terms.

SSGAL's credit risk arises from exposure to institutions and corporates from the period fees become accrued to the period it is paid. In addition, SSGAL bears credit risk on balances held with banks.

To mitigate the exposure to credit risk, SSGAL invested a significant portion of its regulatory capital in SSGA Money Market GBP Fund ("MMF"). The transition of monies placed with external counterparties into the MMF occurred between 2019 and 2020, in an effort to spread out the Company's concentration risk and reduce its exposure to counterparty and group risks, while continuing to maintain readily available resources. The Company also actively monitors outstanding fees and other debts in order to keep them at a minimum. The RAS metrics specify all receivables which are outstanding for greater than ninety days providing the Board with an early insight into the Company's credit risk exposure and an approach to managing credit risk which is consistent with UK market practice. SSGAL makes a provision for any aged debtors over 180 days, and reviews quarterly.

The Company has adopted standardised approach to calculate its credit risk requirement, which is 8% of the total risk-weighted exposure amounts for each of the applicable standardised credit risk exposure classes. External ratings from External Credit Assessment Institutions ("ECAI") Standard and Poor, Fitch and Moody's are used to assign credit quality steps to the central government and central bank exposure class.

The credit risk requirement as at 31 December 2020 was £6,774k. The following tables detail SSGAL's regulatory credit risk exposure as at 31 December 2020.

- Geographic distribution by exposure classes
- Maturity breakdown by exposure classes
- Past due exposures
- Credit quality steps for central government and central banks
- Risk weights assigned to exposures classes

# Credit exposure by geographical distribution and exposure class:

	UK			Risk	
	exposur	Non-UK	Total	weighted	
Exposure Class (in £'000)	е	exposure	exposure	assets	Credit Risk
Central Governments and Central Banks	11,535	17,019	28,554	148	12
Regional governments or local authorities	417	-	417	83	7
Multilateral Development Bank	337	41	378	-	-
Institution	134,870	60,752	195,621	54,828	4,386
Corporate	8,300	15,345	23,645	23,645	1,892
Past Due	303	247	550	825	66
Other	5,132	17	5,149	5,149	412
Total	160,895	93,421	254,315	84,679	6,774

# Credit exposure by maturity profile:

Exposure Class (in £'000)	<3 months exposure	> 3 months exposure	Total exposure	<3 months credit risk	>3 months credit risk
Central Governments and Central Banks	1,993	26,561	28,554	12	-
Regional governments or local authorities	417	-	417	7	-
Multilateral Development Bank	378	-	378	-	-
Institution	143,277	52,344	195,621	2,292	2,094
Corporate	23,645	-	23,645	1,892	-
Past Due	-	550	550	-	66
Other	2,603	2,547	5,149	208	204
Total	172,313	82,002	254,315	4,411	2,364

### Past Due exposures:

		Risk			
Exposure Class (in £'000)		Non-UK	Total	weighted	Credit Risk
•	<b>UK</b> exposure	exposure	exposure	assets	
Regional governments or local authorities	25	-	25	38	3
Multilateral Development Bank	-	62	62	92	7
Corporate	277	186	463	695	56
Total	303	247	550	825	66

Note: Past Due Exposures apply when the obligor is unlikely to pay its credit obligations in full or when the obligor is 90 days or more past due on any material credit obligation to SSGAL.

### Credit quality steps for central government and central bank exposure class:

000 (1:: 01000)	B. 1 . 1 .	=		000		Risk weighted
CQS (in £'000)	Risk weight	Fitch	Moody's	S&P	Total exposure	assets
1	0%	AAA to AA-	Aaa to Aa3	AAA to AA-	28,301	-
2	20%	A+ to A-	A1 to A3	A+ to A-	131	26
3	50%	BBB+ to BBB-	Baa1 to Baa3	BBB+ to BBB-	-	-
4	100%	BB+ to BB-	Ba1 to Ba3	BB+ to BB-	122	122
5	100%	B+ to B-	B1 to B3	B+ to B-	-	-
6	150%	CCC+ and belov	Caa1 and below	CCC+ and below	v -	-
Total					28,554	148

# Risk weights assigned to exposure classes:

Exposure Class	0%	20%	50%	100%	150%	Total
Central Governments and Central Banks	28,301	131	-	122	-	28,554
Regional governments or local authorities	-	417	-	-	-	417
Multilateral Development Bank	378	-	-	-	-	378
Institution	-	143,277	52,344	-	-	195,621
Corporate	-	-	-	23,645	-	23,645
Past Due	-	-	-	-	550	550
Other	-	-	-	5,149	-	5,149
Total	28,679	143,826	52,344	28,916	550	254,315

### 3.3.3 Market Risk

Market risk is defined as changes in the market value of positions due to fluctuations in interest rates and spreads, foreign exchange rates and other market-driven factors and prices.

SSGAL does not have trading book positions or positions in commodities. However, it has foreign exchange rate risk from non-GBP fee accruals until the date of settlement and non-GBP bank balances held to support branch operations in United Arab Emirates.

The Company follows the rules set out in BIPRU 7.5 to calculate the foreign currency position risk requirements, which are 8% of the sum of the absolutes of all open currency positions. The market risk capital requirement was £483k as at 31 December 2020.

The market risk from non-GBP balances is managed through the limits set out in the risk appetite statement and frequent sweep of foreign currency balances to reduce the exposure to foreign exchange fluctuations.

### 3.3.4 Pension Obligation Risk

SSGAL shares joint and several liabilities with other State Street UK companies with respect to the UK defined benefit scheme operated by the State Street UK Group of companies and sponsored by State Street Bank and Trust Company.

SSGAL has the potential risk of having to make unplanned contributions to the scheme in the future as a result of the scheme's funding position worsening. However, the risk is mitigated because the scheme is closed to new members, the scheme is closed to future accrual of benefits and the scheme has moved to an investment policy of matching its liabilities more closely.

### 3.3.5 Business Risk

GENPRU 1.2.31R (4) defines business risk as any risk to a firm arising from changes in its business, including the risk that the firm may not be able to carry out its business plan and its desired strategy. It also includes risks arising from a firm's remuneration policy.

Business risk corresponds to business conduct and compliance risk, strategic risk, model risk and investment management risk in the SSGAL top risk taxonomy. With regards to changes in its business, SSGAL is exposed to risk through its activities as a global asset manager where revenue can be affected by macroeconomic factors as well as a business plan that may not be suitable for the market and wider environment in which it operates.

Business risk is managed by early identification of potential business exposures and related implementation of risk mitigation measures, through monthly monitoring. The identification and remedial action plan are facilitated by the NBPRA process through the EPC, which provides a dialogue platform for the various stakeholders. Information about the client wins and losses during the month, and relationships viewed as "at risk" are provided to the Board on at least a quarterly basis. Additionally, metrics specified in the RAS, including assessment of actual losses, qualitative assessments by control and support functions, actual revenue and expenses as a percentage of budget revenue and expenses respectively, allow monitoring of the risk to ensure it is within appetite, or taking of appropriate action where necessary.

With regards to business risk linked to the Company's remuneration policy, SSGAL ensures remuneration levels do not lead to excessive risk taking and there exist controls which comply with the remuneration principles per SYSC 19C.3.

### 3.3.6 Concentration Risk

Concentration Risk may arise from exposures to each counterparty, including central counterparties, groups of connected counterparties and counterparties in the same economic sector, geographic region or from the same activity or commodity; the application of credit risk mitigation techniques; and risks associated with large indirect credit exposures, such as a single collateral issuer.

Given the size, scale and scope of SSGAL's business lines, it is unlikely to experience concentration to a single customer or client type. Diversification across businesses, geographical sectors, and risk types is an important consideration in managing risk and reducing earnings volatility. SSGAL also strives to avoid undue exposure and risk concentration in its activities in the ordinary course of business and in the event of geopolitical, macroeconomic and market shocks.

Concentration risk is more likely to occur in SSGAL's exposure to financial institutions where funds are held on deposit. The risk from concentration of deposits with financial institutions is managed by monitoring the percentage of aggregate cash balances held with a single counterparty and considering how this relates to the risk appetite of the Company. To mitigate its exposure to credit risk, SSGAL invested a significant portion of its regulatory capital in SSGA Money Market GBP Fund. The transition of monies placed with external counterparties to the MMF occurred between 2019 and 2020 in an effort to spread out the Company's concentration risk, reduce its exposure to counterparty and group risks, while continuing to maintain readily available resources.

### 3.3.7 Interest Rate Risk

Interest-rate risk is defined as the risk that changes in interest rates can negatively impact Company's profitability, capital adequacy and the economic value of assets and liabilities.

Interest rate risk is not deemed material for SSGAL due to the insignificance of exposures in the balance sheet that are interest rate sensitive. The Company does not rely on interest income to fund its operations and currently has no debt. SSGAL holds cash as part of the normal cash management process and is not materially affected by the movements in interest rates.

# 3.3.8 Liquidity Risk

Liquidity risk is the current or prospective risk to earnings and capital arising from an institution's inability to meet its liabilities when they come due. The majority of SSGAL's capital is maintained in highly rated institutions which are on the SSGA approved counterparty list.

SSGAL has a Board approved SSGAL legal entity principal liquidity risk policy ("Policy") and Liquidity Risk Management Framework ("LRMF") in place which allow SSGAL to identify, monitor, quantify and manage liquidity risks in both business-as-usual ("BAU") and stressed conditions and to meet internal and regulatory requirements for liquidity risk management. The Policy sets out a broad structure for principal liquidity risk management within the Company which is aligned to the corporate policy. The LRMF provides the details of how SSGAL implements the Policy and includes details of the liquidity risk appetite, stress testing and contingency funding plan. SSGAL aims to maintain sufficient liquidity at all times to meet its operational and regulatory requirements in both BAU and stress conditions.

### 3.3.9 Group Risk

GENPRU 1.2.32R (6) defines Group risk as the risk that the financial position of a firm may be adversely affected by its relationships (financial or non-financial) with other entities in the same group or by risks which may affect the financial position of the whole group, for example reputational contagion.

SSGAL has significant exposure to group risk through intragroup exposures as a result of its heavy reliance on intra-group operational support services such as investment operations, information technology and corporate functions. In financial terms, the group risk is through SSGAL's use of the transfer pricing mechanism, a residual profit split method where operating losses incurred in other parts of the SSGA group could potentially impact the profitability of SSGAL. As SSGAL is a beneficiary from the transfer pricing, senior management are cognisant that this source of revenue could potentially be adversely impacted, or indeed disappear, in the event of a material loss elsewhere in the Group. Senior management believe this risk is mitigated through the strong management and control culture within the SSGA Group.

In assessing the capital adequacy of SSGAL for the year ending 31 December 2020, senior management have made no assumption or allowance for parental guarantees or commitments. Parental support is not used as a risk mitigant. However, if required, SSGAL would seek support from its Parent as the first source of capital support.

SSGAL has credit risk and transfer pricing policies as well as an outsourcing framework in place to help monitor and mitigate group risk. In addition, group risk is monitored as a quantitative metric as part of the RAS measuring poor performance or adverse impact from a reputational event emanating from other entities within the SSGA group, such that it results in a net group operating loss; the metric reports net loss allocation as a percentage of capital.

Outsourcing and Group risk types are monitored through risk appetite metrics in quarterly reporting to the Board. The specific metrics include measures covering service level agreements breaches and compliance issues as well as credit ratings.

# 3.3.10 Technology and Resiliency Risk

Technology and resiliency risk is defined as the risk that the Company's computer, communications, data processing, networks, backup, business continuity or other operating, information or technology systems and facilities fail to operate properly, thus adversely affecting SSGAL's ability to process transactions, provide services or maintain systems availability.

Technology risk is a natural consequence of any business. SSGAL is heavily reliant on effective systems to operate within its regulatory and contractual obligations, meet its strategic and operational objectives, as well as providing clients with a high quality of service.

SSGAL is highly reliant on effective systems resources in order to fulfil its responsibility of processing a significant volume of activity on any given workday. Additionally, through its cyber security program State Street seeks to protect clients, employees and assets from the full range of global cyber threats and to preserve the confidentiality, integrity and availability of information for its organisation. These goals ultimately protect SSGAL's employees, customers and partners, as well as State Street's reputation.

Technology risk is managed by the establishment of IT policies, controls and operating procedures, as well as implementing governance, monitoring and assurance functions. The Company seeks to reduce this risk to the minimum possible, whilst balancing this with its business objectives.

Technology and resiliency risk is monitored via a qualitative assessment undertaken by the EMEA Infrastructure Committee which cover business disruption and technology resiliency; cyber and information security; and third party and vendor management risk. Furthermore, technology key risk indicators cover IT availability and material business continuity or disaster recovery events.

# 4 Capital

### 4.1 Capital Structure

The total capital resources, also known as Own Funds, held by the Company as at 31 December 2020 consists of Tier 1 capital. This is the highest form of capital and consists of share capital, retained profit and other relevant qualifying reserves. There is no tier 2 capital within the Company.

Total Eligible Capital as at 31st December 2020		Amount in £'000
Paid up share capital (ordinary shares of £1 each)	(A)	62,350
Add: Audited reserves	(B)	162,667
Total capital before deductions	(A+B)	225,017
Less: Intangible assets	(C)	13,511
Total capital resources after deductions	(A+B-C)	211,506

# 4.2 Capital Adequacy Policy

SSGAL's policy is to maintain capital in excess of the required minimum regulatory risk-based and non-risk-based capital levels according to its Capital Adequacy Process. SSGAL's Capital Adequacy Process assesses overall capital levels in relation to its risk profile, considering all material risks across multiple stress scenarios, up to, and including, resolution. The Capital Adequacy Process provides a strategy for maintaining

appropriate capital levels in current and future periods, accounting for changes in its strategic direction, economic and market conditions, idiosyncratic events as well as existing and future regulatory expectations.

SSGAL seeks to manage its business activities so that they do not compromise the corporate objective to maintain group capital in excess of the required minimum regulatory-risk-based and non-risk-based capital levels according to its Capital Adequacy Process; and ensure that the UK-incorporated entities maintain capital in excess of the levels required to meet their regulatory mandates.

# 4.3 Capital Resource Requirement

SSGAL is a BIPRU Firm regulated by the FCA. The Company's Pillar 1 capital requirements are the higher of base capital requirement of €50,000 or sum of its credit and market risks requirements or fixed overhead requirement. The capital requirements of SSGAL as at 31 December 2020 are highlighted below:

Total Capital Requirement as at 31st D	Amount in £'000	
Base capital requirement of BIPRU firm	(A)	45
Credit risk capital requirement	(B)	6,774
Market risk capital requirement	(C)	483
Fixed overhead requirement	(D)	30,628
Total capital requirement	Max {(A), (B+C), (D)}	30,628

# 4.4 Compliance with Pillar 2

In accordance with Pillar 2 requirements set out by the FCA, SSGAL has undertaken an internal capital adequacy and assessment process based on all material risks to which the company is exposed. The company has considered the impact on capital resources of significant risks in addition to an assessment of the costs to wind down the business in an orderly manner. Additional capital is maintained under Pillar 2 based on management evaluation of the Company's material risks and relates primarily to the Company's exposure to operational, business and pension obligation risk.

# 5 Remuneration Practices and Policies

### **BIPRU 11.5.18 (1)**

"Information concerning the decision-making process used for determining the remuneration policy, including if applicable, information about the composition and the mandate of a remuneration committee, the external consultant whose services have been used for the determination of the remuneration policy and the role of the relevant stakeholders"

# **5.1 Remuneration Governance**

At the State Street Group level, the Human Resources Committee ("HRC") of State Street Corporation ("SSC"), which replaced the Executive Compensation Committee effective as of 20<sup>th</sup> February 2020, has oversight of the overall compensation system at State Street (the HRC's Charter is available on State Street's website). HRC members are senior professionals with strong financial/business knowledge, who are independent members of the Board of Directors (the "Board") of SSC. They are appointed by the Board on

the recommendation of the Nominating and Corporate Governance Committee of the Board. At 31 December 2020, there were five (5) members of the HRC. During 2020, the HRC held nine (9) meetings.

The HRC oversees all of State Street's compensation plans, policies, and programs in which senior executives participate and incentive, retirement, welfare and equity plans in which senior executives and certain other employees of SSC participate. It also oversees the alignment of the incentive compensation ("IC") arrangements with State Street's financial safety and soundness consistent with applicable related regulatory rules and guidance.

The HRC reports or causes management to report periodically to the Board's Risk Committee ("RC") any activities undertaken by the HRC involving the oversight of any SSC risks and related policies that support the RC's overall oversight of SSC's global risk management framework. The HRC may meet in joint sessions with other committees of the Board from time to time to discuss areas of common interest and significant matters. The HRC engages Meridian Compensation Partners, a compensation consulting firm, to provide compensation consulting as part of the HRC's review of executive compensation.

The corporate Incentive Compensation Control Committee ("ICCC") consists of senior representatives of the Enterprise Risk Management ("ERM"), Compliance, Internal Audit, Finance, Legal, and Global Human Resources ("GHR") departments to serve as a forum for the risk management and internal control functions to formally review and provide their assessment of IC arrangements throughout the State Street Group. This review and assessments are intended to promote the consistency of the IC arrangements with the safety and soundness of State Street and its subsidiaries and the alignment of these arrangements with applicable regulatory guidance and regulations. The ICCC is supported by a working group comprised of GHR, Legal and other subject matter experts, which provides analytical and operational support to the ICCC. The ICCC meets on a regular monthly schedule and otherwise, as needed.

In addition to that the integrated, systemic role control functions have in IC practices through the ICCC, State Street's risk identification and assessment processes are managed by ERM. The HRC evaluates a corporate multi-factor risk scorecard, developed by ERM, which is used to measure firm-wide risk performance. The scorecard equally considers financial and non-financial risks, and reflects ERM's views of State Street's current risk positioning, capabilities, and remediation status for each risk The scorecard is overseen by the RC and is used by the HRC as an input into State Street's corporate IC pool size process. The scorecard allows the HRC to holistically evaluate State Street's performance against risk management, objectives, and goals. In addition, State Street Group's Audit function regularly completes an audit of GHR IC practices and compliance with regulatory guidance.

State Street has a separate, independent, UK Remuneration Committee ("UK RemCo") which held four (4) meetings in 2020. It is comprised of three State Street Executive Vice Presidents ("EVPs") appointed by the HRC who do not perform an executive role in relation to the UK businesses under the remit of the UK RemCo. The UK RemCo operates under a charter that sets out its mission, scope, authority, composition, frequency of meetings and reporting obligations.

The UK RemCo reviews and reassesses the adequacy of its charter annually. Under this charter, the UK RemCo's primary duties are:

- Oversight of the process for identifying and determining the remuneration of UK EU Identified Staff ("EUIS")<sup>1</sup>;
- Oversight of decisions made by those with authority to determine the remuneration of UK EUIS; and
- Holistic overview of regional remuneration matters, with a view to providing a central forum for consideration of issues and thereby enhancing consistency of approach across State Street EMEA.

<sup>1</sup> EUIS is the State Street internal nomenclature for Material Risk Takers pursuant to Commission Delegated Regulation (EU) No 604/2014

### 5.1.1 SSGAL Remuneration Governance

In light of the global nature of State Street's organisation, State Street's remuneration plans and programs are generally established at the level of SSC and implemented locally/regionally to comply with the applicable local legal and regulatory requirements. Therefore, the UK remuneration policy, which is applicable to State Street Global Advisors Limited ("SSGAL"), reflects the nature of SSC's global remuneration approach while complying with local/regional regulatory remuneration requirements that are applicable for SSGAL and those performing activities on behalf of SSGAL. SSGAL only makes use of remuneration-related plans and programs that exist at the SSC level. As described above, SSGAL, therefore, also benefits from State Street's global and EMEA remuneration governance.

# 5.2 EU Identified Staff

State Street identifies those employees throughout its global organisation who individually or as a group are responsible for activities that may expose State Street to material amounts of risk (i.e., EUIS and FRB Material Risk Takers)<sup>2</sup>. State Street annually reviews the variable pay arrangements used to compensate these employees and annually reviews the effectiveness of the design and operation of State Street's IC system in providing risk-taking incentives that are consistent with the organisation's safety and soundness.

### 5.2.1 Governance

State Street takes a robust approach to identifying EUIS within its businesses and subsidiaries. Various key bodies are involved in the process of identifying, reviewing or approving State Street's EUIS. These key groups include the following:

- UK RemCo this body represents the ultimate oversight governing body for the UK EUIS identification process
- Head of EMEA the Head of EMEA has the ultimate responsibility for regional compensation decisions including those impacting UK EUIS. In addition, the Head of the UK conducts a review of all UK EUIS identified
- EUIS Advisory Group this Advisory Group meets during the year to consider recommendations on positions to be taken by the EUIS Working Group. In 2020, State Street's senior stakeholders in EMEA functions represented were Total Rewards/HR (Chair), ERM, Compliance, and Legal
- EUIS Working Group the EUIS Working Group evaluates new EUIS positions to be implemented due to regulatory feedback, external advice, and ongoing internal governance restructuring. In 2020, State Street's EMEA functions represented were Total Rewards/HR (Chair), ERM, Compliance and Legal

### 5.2.2 Process

### **Qualitative EUIS Identification**

In line with Commission Delegated Regulation (EU) No 604/2014 ("the RTS"), a detailed review process is performed for each individual, considering their role, responsibilities, independent authority and potential ability to impact SSGAL's main risks. State Street also applies a set of internal criteria for the identification of EUIS beyond those specifically set out in the RTS.

Recognising that individuals may be EUIS without meeting the qualitative criterion specified by the RTS, or State Street's internal criteria, State Street applies a broad interpretation when identifying individuals who may potentially be EUIS. It may identify individuals as EUIS given their material impact on the risk profile although their role does not fulfil any specified criteria.

<sup>2</sup> FRB Material Risk Takers are individuals who have been identified pursuant to the guidance of the Board of Governors of the United States Federal Reserve System

### **Quantitative EUIS Identification**

The detailed qualitative review helps inform State Street's quantitative identification approach for EUIS. State Street no longer puts forward quantitative exclusion requests or notifications to the regulators; anyone meeting the quantitative criteria under Article 4(1)(a) or (b) of the RTS will become EUIS. For those under Article 4(1)(c) of the RTS, some of these individuals are reviewed as part of the qualitative review process. Therefore, their roles and responsibilities had already been reviewed by both the relevant business head and members of ERM. It had been agreed that they could not materially impact State Street's risk profile or expose State Street to a material level of harm.

As an additional step, a secondary review is then carried out by GHR for anyone caught under Article 4(1)(c) of the RTS, with verification and input from the relevant business head and ERM where appropriate. The role and responsibilities of each individual are carefully reviewed based on seniority and risk impact. Also, the organisational structure and control framework are specifically considered.

# 5.3 Information on the link between pay and performance - BIPRU 11.5.18 (2)

State Street's overall aim with respect to compensation is to reward and motivate high-performing employees and to provide competitive incentive opportunities, encouraging employees to learn and grow in their careers. There are seven key remuneration principles that align State Street's remuneration system with the business strategy:

- We emphasise total rewards
- We target the aggregate annual value of our Total Rewards Program to be competitive with our business peers
- We unequivocally support equal pay for work of equal value
- Funding for our Total Rewards Program is subject to affordability and is designed to be flexible based on corporate performance
- We differentiate pay based on performance
- We align employees' interests with shareholders' interests
- Our compensation plans are designed to comply with applicable regulations and related guidance, including aligning incentive compensation with appropriate risk management principles

### 5.3.1 Elements of Remuneration

### **Fixed Pay**

### 5.3.1.1 Base Salary and benefits

Base salary is one element of an employee's compensation. Employees' base salaries are determined by role, bank title and by a number of other factors such as individual performance, proficiency level, year-over-year increase guidelines, statutory requirements, budget and position to market.

Benefits, both in form and value, are generally positioned at the median of relevant business peer groups and geographic markets. Most benefits are generally consistent across all job grades in a market, although sometimes benefits may vary by job grade or other factors based on prevailing market practices or applicable regulations.

# 5.3.1.2 Role Base Allowance ("RBA")

RBAs are contractual elements of fixed compensation for a very limited number of individuals to permit State Street to deliver compensation that is reflective of an individual's role, responsibility, experience, the competitive marketplace and is in compliance with its regulatory obligations. The key characteristics are:

- Contractual cash payment, i.e. non-discretionary
- No fixed term, i.e. continuous

- Paid in equal instalments
- Not subject to deferral or performance conditions
- Amount or receipt of an RBA subject to review only if there is a material change in role and responsibilities
- Not subject to risk-based adjustment (e.g., malus/ clawback)
- Subject to comparable role analysis

### Variable Pay

### 5.3.1.3 Maximum Pay Ratio

Variable compensation awards for EUIS are restricted to 2x fixed compensation to ensure compliance with the maximum ratio permitted under CRD IV and UK regulations. SSGAL has obtained the relevant shareholder approvals to extend the default maximum ratio from 1x fixed compensation to 2x fixed compensation, which has been notified to the relevant regulators. Those performing control function roles (Audit, ERM and Compliance) have their remuneration delivered with an emphasis on fixed pay.

### 5.3.1.4 Incentive Compensation Plan ("IC plan")

The IC plan is an integral part of the remuneration strategy. It is the primary scheme for the provision of annual discretionary bonuses and is intended to motivate staff to perform as well as possible and produce superior results whilst not incentivising inappropriate risk-taking. To be eligible to receive an award, employees must be employed and in good standing on the date of the total funded IC plan pool results are certified.

EVPs generally have an IC target structure to provide additional structure for determining Incentive Compensation. The targets are based on each executive's role and responsibilities, performance trend, competitive and market factors and internal equity. The payout may vary within a range of 0-200% and is determined based on corporate and individual performance.

For the 2020 performance year, Performance-Based Restricted Stock Units ("PRSUs") were also granted to EMEA EVPs. The number of PRSUs earned is based on financial metrics with risk adjustment factored into the calculation of PRSUs eligible to vest, if any, under the applicable PRSU award. The PRSU payout varies within a range of 0% to 150%.

### 5.3.1.5 Structured Incentive Plan ("SIP")

A small number of employees participate in SIPs, which aim to bring the variable compensation granted to plan participants in line with the financial results they generate. SIPs also take into account non-financial qualitative performance indicators. In addition, all SIP participants receive sufficiently high fixed compensation, which aims to eliminate incentives for excessive risk-taking. Variable compensation is assigned on an individual basis by way of a review of both quantitative and qualitative factors. All SIPs are reviewed annually by State Street's ICCC. An employee's eligibility to participate in a SIP and all amounts paid under a SIP are subject to management approval.

# 5.3.2 Link between pay and performance for the institution

First, the corporate IC pool is budgeted and accrued based on group-wide financial, business, and risk management performance. The HRC has flexibility to adjust the overall global IC pool and in doing so, evaluates a number of factors including company performance, market trends, and other considerations. Moreover, the HRC approves the funding of the corporate IC pool.

# 5.3.3 Link between pay and performance for business units

Second, the Chief Executive Officer allocates IC pools to Management Committee members for their respective business units or corporate functions based upon similar factors that the HRC considers, as

described above, but measured at the level of the business unit or corporate function. The discretionary business unit allocation process entails the use of a business unit-level risk scorecard, which captures qualitative and quantitative data across ERM, Audit, Compliance, Legal and Regulatory areas for every business unit and corporate function. Details on State Street's Compensation Assessment Framework and Corporate Performance can be found in State Street's 2020 Proxy Statement filed with the US Securities Exchange Commission and available publicly on its website.

### 5.3.4 Link between pay and performance for individuals

Third, the sub-allocation of the business unit bonus pool to an individual is then further determined by an individual's business manager with reference to the individual's performance measured on both financial and non-financial criteria. Individual accountability for business unit scorecard results (positive or negative) is assessed as appropriate and may also inform compensation decisions.

Individual incentive awards are completely discretionary. In addition to the formal two-pronged risk adjustment process (ex-ante and ex-post compensation adjustments) described below, in making individual incentive awards, State Street permits the use of discretionary adjustments to awards for both financial and non-financial criteria. These include (but are not limited to) compliance and risk performance factors such as non-compliance with internal policies and procedures or significant audit findings, instances where there is a significant downturn in the financial performance or a material risk management failure in respect of State Street or a material business unit.

# 5.3.5 Performance Management System

State Street's performance management process involves a collaborative planning process and ongoing assessments, enabling flexibility to account for evolving business priorities, more opportunities for professional challenge and discussions on risk excellence and better performance differentiation across the workforce.

Performance management at State Street utilises a five-stage approach:

- Expectation Setting: The first stage takes place at the beginning of the year as a discussion about Performance Priorities. Performance Priorities are shorter term in nature, unique to the employee and reflect stretch or developmental objectives; they also could include the tasks the employee is expected to accomplish on a day-to-day basis and remain consistent; or they could be a combination of both. Performance Priorities help ensure that an employee's time is spent where it makes the biggest impact on the business and can be updated throughout the year. They are set in partnership between the manager and employee.
- Check-Ins: Stage two focuses on the facilitation of regular review and feedback between the
  employee and manager throughout the year. Ongoing performance discussions about
  performance priorities take place as monthly check-ins throughout the year. Check-ins are
  coaching conversations between the manager and employee about progress towards performance
  priorities and are not administered in MyWorkday. Employees have a regular opportunity to receive
  transparent feedback about performance, respond to feedback, and engage in career development
  and internal mobility discussions.
- Snapshots: The third stage is the manager's evaluation of employee performance twice per year
  using performance assessments called Snapshots. Snapshots enable managers to evaluate
  employee performance from the following perspectives: Performance Priorities; Demonstrated
  Behaviours; Risk Excellence; and Leadership Qualities. Snapshot results are made available to
  employees.

- Calibration: The fourth stage is a calibration process to ensure a holistic review of relative performance outcomes. Snapshot outcomes are used to inform a recommended Performance Category. This category is reviewed and adjusted for all SVPs and Managing Directors within a business unit or corporate function.
- Year-End Summary/ Recap: The final stage is the Year-End Summary/ Recap conversation between manager and employee. These discussions typically take place at the last Check-in of the year and recap performance feedback the manager provided the employee throughout the year. During this year-end conversation, managers summarize performance in MyWorkday by assigning a Performance Category to the employee designed to recap performance. Performance categories are set on a six-point scale (Frequently Exceeded, Sometimes Exceeded, Achieved, Partially Achieved, Underperformed, and New Hire/NA).

# 5.4 Characteristics of the remuneration system BIPRU 11.5.18 (3)

"The most important design characteristics of the remuneration system, including information on the criteria used for performance measurement and risk adjustment, deferral policy and vesting criteria"

### 5.4.1 Structure of variable remuneration awards under State Street's corporate design

For the 2020 performance year (paid in the first quarter of 2021), IC awards under State Street's corporate design consisted of Deferred Awards<sup>3</sup> and immediate cash payments.

Under State Street's corporate design, all Deferred Awards are subject to a four-year deferral period and vest on a quarterly basis without the application of a retention period.

Deferred Equity is awarded in the form of DSAs. DSAs are a contractual right to receive, on each vesting date, a set number of shares in the common stock of SSC, subject to affordability requirements and applicable terms, which may include malus, clawback, forfeiture, restrictive covenants and other conditions. The number of shares to be delivered on each vesting date is set at the award date, but may be adjusted between the award date and each vesting date through the ex-post performance adjustment measures described below.

In order to reduce employee concentration in State Street stock that would result from using equity instruments alone to deliver the entirety of the Deferred Awards, State Street also uses non-equity deferral vehicles, called the SSGA Long-Term Incentive Plan ("SSGA LTIP") for those in the SSGA business. The SSGA LTIP notionally tracks to the value of a money market fund.

For most active investment teams, the SSGA LTIP award notionally tracks the performance of a set of funds managed by the team during the deferral period. For the remainder of the population, including SSGA corporate or control functions, State Street offers Deferred Value Award ("DVA") that notionally track the value of a money market fund. SSGA LTIP and DVAs are delivered in cash on the vesting date. The earnings credited to the DVAs vary based on the actual performance of fund. However, there is no ownership interest in the fund or any other actual investment. Earnings generally result in the credit of additional notional units as the money market fund is managed to a \$1.00 USD unit price. As with DSAs, SSGA LTIPs and DVAs may be adjusted between the award date and each vesting date through the ex-post performance adjustment measures described below.

Under State Street's corporate design the allocation of immediate (i.e., cash) and Deferred Awards is based on total value of an individual's 2020 IC. In general, the greater the amount of IC, the greater the percentage that is paid as Deferred Awards. The Deferred Award is typically composed of equal percentages of SSGA

<sup>3</sup> Deferred Stock Awards ("DSA"), SGGA Long-Term Incentive Plan ("SSGA LTI"), and Deferred Value Awards ("DVA")

LTIPs/DVAs and DSAs, resulting in employees at higher variable pay levels being awarded a higher percentage of equity, given their higher deferral percentage. However, employees at Associate level typically receive IC entirely in immediate cash.

For the 2020 IC, the following allocation of cash and Deferred Awards has been used:

### Allocation of cash and Deferred Awards

IC Min	IC Max	Allocated sys	stem for 2020	
		Non-deferred cash compensation	Deferred Compensation	
\$0	\$54,000	100%	0%	
\$54,000.01	\$90,000	75%	25%	
\$90,000.01	\$100,000	70%	30%	
\$100,000.01	\$120,000	60%	40%	
\$120,000.01	\$150,000	55%	45%	
\$150,000.01	\$175,000	50%	50%	
\$175,000.01	\$200,000	45%	55%	
\$200,000.01	\$250,000	40%	60%	
\$250,000.01	\$500,000	25%	75%	
\$500,000.01	\$800,000	20%	80%	
\$800,000.01	\$1,000,000	15%	85%	
\$1,000,000+		10%	90%	

### 5.4.2 Structure of IC awards for UK EUIS

For UK EUIS, the IC award differs from State Street's corporate design and is based on relevant regulatory requirements. It is delivered in two separate elements, the immediate non-Deferred Award (an "Immediate Cash" award delivered in cash and an "Immediate Equity" award delivered in equity) and the Deferred Award. More significant deferral and instrument thresholds are in place for more senior staff, i.e. the higher the total amount of variable remuneration, the higher the percentage of variable remuneration that will be deferred.

# Immediate Award (Immediate Cash and Immediate Equity)

This is the portion of the IC that is delivered immediately following the date of communication of the award to the employee. This typically takes place during the first quarter following the performance year to which the award relates. An Immediate Equity award immediately vests in full upon grant but can only be sold or transferred after the retention period mentioned below under "Retention Period."

### Deferred Award

EUIS receive a Deferred Award, which is delivered partly in DSAs and partly in SSGA LTIPs/DVAs. Award distribution for EUIS is set out below:

- Cash/Equity Split
  - At least 50% of Immediate Award delivered as Immediate Equity
  - At least 50% of Deferred Award delivered as DSAs

- Deferral Amounts
  - At least 40% of IC delivered as Deferred Award
  - For particularly high variable pay amounts (i.e., amounts of £ 500,000 or more), at least 60% of IC delivered as Deferred Award
- Deferral Period and Vesting Schedule
  - Risk Managers/FCA Senior Management Function: 5-year deferral with annual vesting allowed from year 1<sup>4</sup>
  - Other UK EUIS: 4-year deferral with annual vesting allowed from year 1
- Retention Period
  - All equity is subject to 12-month retention period post-vest during which the recipient is prohibited from sale or other transfer of the equity

# 5.4.3 Other elements of variable pay

### 5.4.3.1 Guaranteed variable remuneration

State Street does not generally award guaranteed variable remuneration. Where a strong business case can be made to justify such an award, this rationale will be reviewed along with the individual facts and circumstances of the award. Any such awards are only made in the following circumstances:

- It is exceptional;
- It occurs in the context of hiring a new employee;
- The firm has a sound and strong capital base; and
- It is limited to the first year of service

### 5.4.3.2 Replacement of awards from previous employers

State Street may, from time to time, provide awards to new hires to compensate them for the loss of IC awards as a result of their termination of employment with their previous employer. When such awards are made, State Street will, as far as possible, match the structure (including vesting schedule and use of performance criteria) of the awards of the previous employer and will seek appropriate evidence of existing awards prior to the award of a buy-out. The quantum of awards will be an amount reasonably expected to fairly compensate the new hire for the loss of IC from their previous employer and attract them to join State Street, but not exceed the quantum of existing awards.

Buyouts are subject to the relevant variable pay regulations and appropriate evidence is sought of existing awards being lapsed prior to the award of a buyout.

#### 5.4.3.3 Retention awards

Additional variable remuneration may be awarded to retain employees and forms part of the variable remuneration. To ensure compliance with the EBA Guidelines on sound remuneration policies, retention awards must meet the following criteria:

• awards may only be made if there is a strong business case, on an exceptional basis, and their payment is aligned with the applicable organisational and risk strategies

<sup>4</sup> No discount rate is applied to those with deferrals in instruments for a period of at least 5 years

- award must not be based on performance but on time factors such as where an employee stays in the business for a predetermined period of time or until a certain event
- awards are granted after the retention period/retention event has been achieved
- awards are taken into account within the calculation of the ratio between the variable and fixed remuneration as variable remuneration

EUIS are generally not eligible for retention awards.

### 5.4.3.4 Recognition awards

Certain employees with exemplary risk management performance are eligible for additional "top-up" awards in recognition of their contributions to our culture of Risk Excellence. These recognition awards form part of the variable remuneration. EUIS are not eligible to participate in recognition award programs.

#### 5.4.3.5 Severance

Severance payments are considered variable pay in certain circumstances. State Street has developed a UK-specific severance framework document that provides guidelines for the consideration of these types of payments in relation to the termination of an employment relationship and how payments should be structured and documented to comply with regulatory requirements.

# 5.4.4 Risk Adjustment

State Street applies both "ex-ante" and "ex-post" adjustments to its award process for EUIS.

# 5.4.4.1 "Ex-Ante" Risk Adjustment

Ex-ante adjustments are guided by the corporate multi-factor risk scorecard, developed by ERM, which is used to measure firm-wide risk performance. The scorecard is overseen by the Management Risk and Capital Committee and the RC and is used by the HRC as an input into State Street's corporate IC pool size process. The scorecard provides a composite view of State Street's risks using a multi-factor framework that equally considers financial and non-financial risks and reflects ERM's views of State Street's current risk positioning, capabilities, and remediation status for each risk. The scorecard framework utilises several different risk inputs and perspectives to assess State Street Group's top risks and includes the following:

 Financial risks, including market, credit, liquidity and capital adequacy, and non-financial risks, including operational execution, technology and operational resiliency and business conduct/ compliance

The ex-ante adjustments would allow adjustments for the pool at Group level (based on the determination of the remuneration body that is responsible for the oversight of the remuneration of such EUIS) and can also reduce variable pay at the individual level. Performance against the scorecard metrics is completed using data sourced from various systems in State Street Group's control functions, including ERM, Finance and Treasury, among others. Poor risk performance, including significant or repeated compliance or risk-related violations of State Street's policies, may result in ex-ante adjustments to an individual's IC as part of a progressive discipline structure to hold individual employees accountable for risk performance.

Before granting variable remuneration to EUIS, any negative deviations from agreed performance targets and misconduct by EUIS are considered in determining the grant amount (i.e., ex-ante risk adjustment). In case of negative deviations from agreed performance targets and/or misconduct, the grant amount can be reduced (and can be reduced to zero). Audit, Compliance, Legal and ERM reviews form part of possible performance adjustments for EUIS (internally termed the EUIS Red Flag Review). Aligned with the timing of

Snapshots and the Year-End Summary, relevant Control Function Heads and the relevant Head of Legal jointly discuss conduct and non-conduct risk and compliance issues by EUIS employees. Based on the review the relevant feedback is provided to individual managers and they are asked to reflect any compliance and risk considerations in the Snapshots and/or Year-End Performance Category, including any relevant feedback from these meetings.

### 5.4.4.2 "Ex-Post" Risk Adjustment

State Street includes malus-based forfeiture and clawback provisions in the Deferred Award agreements of all UK EUIS. The malus-based forfeiture provision includes a statement of intention to comply with and meet the requirements of applicable banking regulations and guidance on IC, including both that of the Board of Governors of the United States Federal Reserve System and the PRA/FCA in the UK. It provides specifically that the HRC may reduce or cancel any Deferred Award to the extent required to do so under any such applicable rules. In this way, the forfeiture provision permits consideration by the corporate Malus Committee of any criteria, to the extent required by applicable law to be considered in an investigation and forfeiture decision.

Malus-based forfeiture review will be triggered by the occurrence of a material loss, the establishment of a reserve for a material loss, or the investigation of facts or circumstances, which, if determined adversely to State Street or a material business unit of State Street, could reasonably be expected to result in a material loss or reserve.

In addition, State Street has for several years included in its Deferred Award agreements for all employees, a contractual provision requiring any unvested Deferred Awards to be forfeited in the case of termination on account of gross misconduct. Gross misconduct is determined in State Street's discretion and includes conduct that gives rise to a significant risk management failure in respect of State Street or a material business unit. This could include placing State Street at legal or financial risk.

State Street also includes a clawback provision in its IC awards to UK EUIS for a period of seven years from the date of grant. One hundred percent of Deferred Awards are subject to malus performance adjustments and one hundred percent of all variable pay is subject to clawback.

# 5.4.5 Anti-circumvention and Avoiding Conflicts of Interest

All State Street staff are required to certify to the Standard of Conduct which prohibits them from short selling, hedging, purchasing or selling futures and options in State Street stock. In addition, EUIS are explicitly prohibited from using personal hedging strategies or liability-related contracts of insurance to undermine the risk alignment effects embedded in their remuneration arrangements. State Street's Personal Account Dealing team oversees and administers personal investment policies in several areas of State Street's business conducting particular regulated business activities or where employees have access to pre-trade information.

The policies contain different requirements, tailored to the specific risk within each business area. For example, all purchases and sales of State Street stock outside of the IC schemes require prior clearance for certain employees. For these employees, broker statements are submitted which are reconciled to the employee records to ensure all trades have been submitted. There are also blackout periods for relevant staff which are implemented and monitored to ensure that no relevant employees trade State Street stock during such periods. Any violations are escalated to the HRC for consideration and action to be taken.

To avoid conflicts of interest for State Street's control functions, each control function has a reporting line that is independent from the business units they support. The global management for each respective control function is responsible for determining compensation to control function staff, within overall State Street

guidelines. Funding and performance assessment for these employees is based on overall corporate results and not by reference to the business units that individual control function employees support. The IC payable to senior risk and compliance officers in the UK is considered and approved by the UK RemCo.

State Street has implemented a process pursuant to which a committee of the Board with oversight of an area managed by a selected control function specifically reviews the performance assessment and IC recommendations for the heads of the relevant control function, as well as an overview of the performance and compensation for the entire control function. Annually, the RC conducts these reviews with respect to the Chief Risk Officer and ERM Department. This process is designed, amongst other things, to provide the relevant committee with additional perspective on the performance of the relevant control function and whether that function is being allocated appropriate resources and compensation.

# 5.5 Quantitative Information<sup>5</sup>

# 5.5.1 Remuneration by business area BIPRU 11.5.18 (6)

"Aggregate quantitative information on remuneration, broken down by business area"

Amount in £'000	Asset Management	Independent Control Functions	Corporate Functions and All Others <sup>6</sup>	All EUIS
Total Remuneration	26,997	3,626	754	31,377

### 5.5.2 Fixed and Variable Remuneration BIPRU 11.5.18 (7a)

"Aggregate quantitative information on remuneration, broken down by senior management and members of staff whose actions have a material impact on the risk profile of the firm indicating the amounts of remuneration for the financial year, split into fixed and variable remuneration, and the number of beneficiaries."

	Senior Management	Other EUIS	All EUIS
Number of EUIS	8	36	44
Total Fixed Remuneration (£'000)	2,997	11,744	14,741
Total Variable Remuneration (£'000)	2,022	14,614	16,636

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<sup>5</sup> Provided on the basis of UK EUIS (including Non-Executive Directors identified as UK EUIS) for SSGAL.

<sup>6</sup> Includes Non-Executive Directors